

ZRA – Etax Payment

Initiating a transaction in ZRA

What to do in ZRA - Site

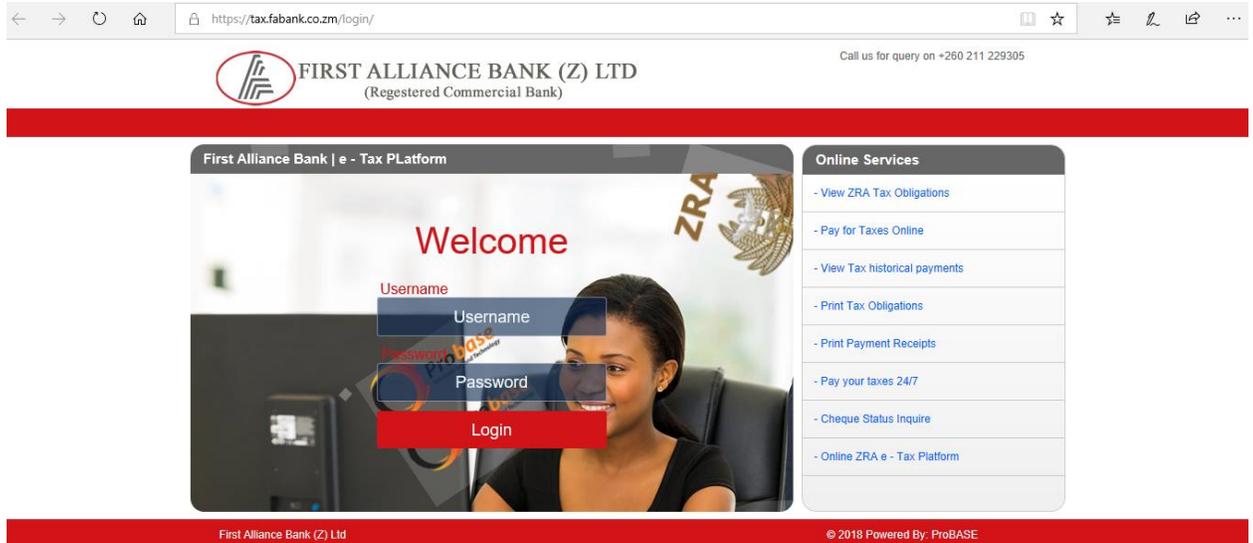
1. Open Internet browser on your computer
2. Search for www.zra.org.zm
3. Locate e-services
4. Login using ZRA E-Services
5. Locate Epay(Ebanking)
6. Fill in the template form – by providing required details based on the payment type, select First Alliance Bank on the list of banks
7. Click Pay now.
8. Login into FAB using password provided
9. Your PRN generated from ZRA site will be in your Pending PRN
10. Click send for approval

(sms is sent to the Authorizer to approve the transaction)

Approving a transaction in First Alliance Bank ZRA site

What to do in First Alliance Bank ZRA Site

1. Open internet browser
2. <https://tax.fabank.co.zm>



3. Login using password provided by the bank
4. Check in the Pending tab for PRN generated from ZRA site
5. All the information from ZRA will be pulled into this site and balance in the account will be shown in the pending tab.
6. Click Pay to proceed with payment or decline to cancel the transaction
7. Wait for few minutes and check for electronic receipt by opening – Analytics & Reports

Please Note that all the payments are authorized from the Bank portal - <https://tax.fabank.co.zm> , therefore persons to authorizer should login direct to this site using the FAB password provided.